# State of Alaska Office of Management and Budget

Heather Crondahl, Technology Architect





ECOSYSTEM GUIDE TO: Asset Management, Technology and Improved Value Delivery



# **Creating Economic Development and Civic Engagement with Digital Assets**

Asset Management, Technology and Improved Value Delivery



# **Digital Transformation Economy**

"By 2020, 50% of the Global 2,000 will see the majority of their businesses depend on their ability to create digitally enhanced products, services and experiences." – International Data Corporation (IDC)



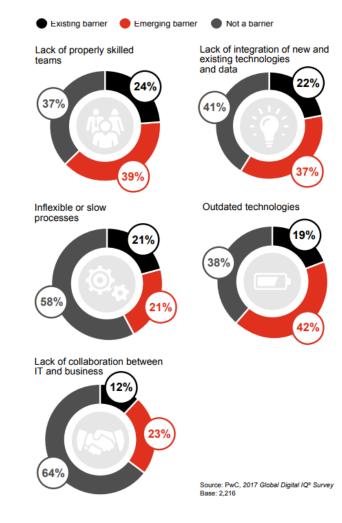




# What's standing in our way?



"35% of executives surveyed say a lack of collaboration between business and IT departments is an existing or emerging obstacle to achieving expected results from their digital technology initiatives." – PricewaterhouseCoopers (PwC)





PricewaterhouseCoopers (PwC). Available from: https://www.pwc.com/us/en/advisory-services/digital-iq/assets/pwc-digital-iq-report.pdf [accessed 11 Aug, 2019]

# How can strategic management help?

"Strategic management is a continuous process of strategic analysis, strategy creation, implementation and monitoring, used by organizations with the purpose to achieve and maintain a competitive advantage." – Strategic Management Insight





# What is strategy creation?

Strategy helps organizations compete, but strategy must be actionable: "It's not enough to focus on the product and technology. Companies that are serious about maintaining success must lead with innovation and business models." – Alexander Osterwalder, Nordic Business Report



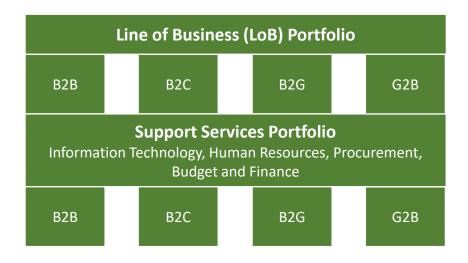
Source: YouTube.



# How do we compete with a business model portfolio?



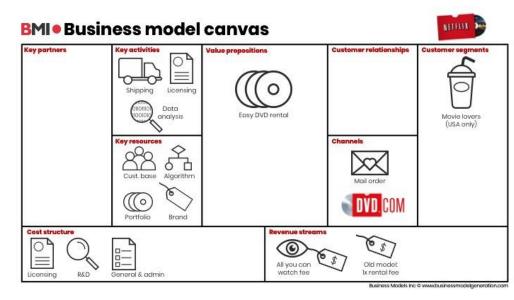
Business model portfolios provide enough diversification for organizations to stay competitive in a changing environment.





### How does business model diversification work?

"To illustrate how business model diversification can work, consider Netflix Inc. Netflix deployed two distinct business models (DVDs by mail and online streaming) to challenge Blockbuster and other movie rental incumbents." – MIT Sloan Management Review

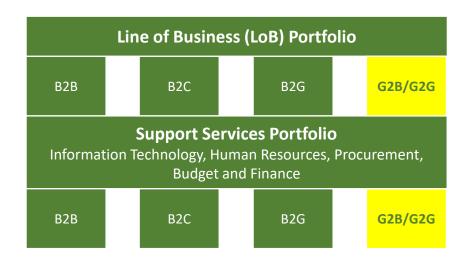


Source: Business Models Inc. (BMI).



# What are the Government-to-Business (G2B) and Government-to-Government (G2G) Models?

The Government-to-Business (G2B) Model focuses on opening public digital assets for use by local government and private sector organizations: "Government-to-business (G2B) and [government-to-government (G2G)] are business models that refers to government providing services or information to business organizations [and other government entities]." – QUORA

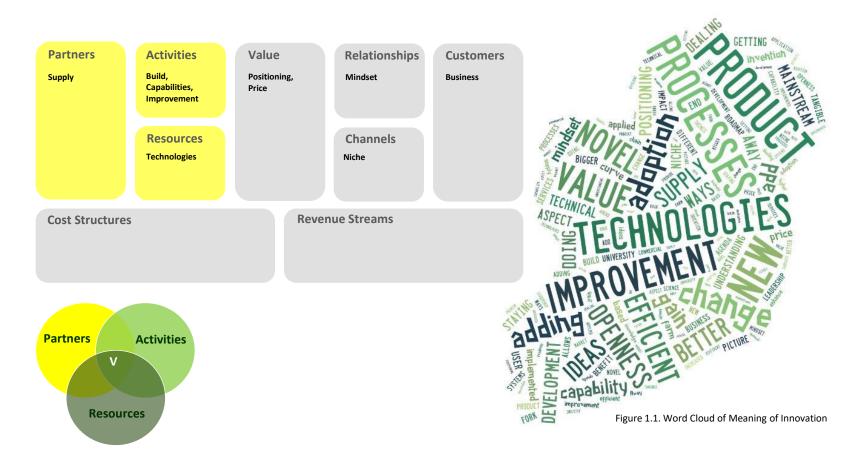






# How can G2B and G2G models help us make sense of innovation?

- 1. Business models allow us to express innovation in actionable terms:
- Partners Who will help us accomplish our mission?
- Resources What assets will we use to accomplish our mission?
- Activities What actions will our partners take on assets to accomplish our mission?

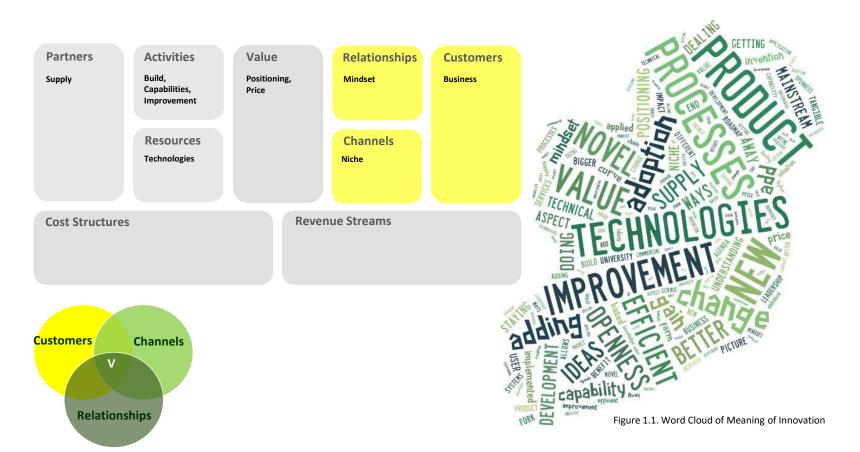




Innovation in the Irish Agrifood Industry - Scientific Figure on ResearchGate. Available from: https://www.researchgate.net/figure/Word-Cloud-of-Meaning-of-Innovation\_fig1\_264314553 [accessed 11 Aug, 2019]

# How can G2B and G2G models help us make sense of innovation?

- 2. Business models allow us to express innovation in actionable terms:
- Customers Who do we help?
- Channels How do our products and services reach our customers?
- Relationships How do our channels work to reach customer segments





Innovation in the Irish Agrifood Industry - Scientific Figure on ResearchGate. Available from: https://www.researchgate.net/figure/Word-Cloud-of-Meaning-of-Innovation\_fig1\_264314553 [accessed 11 Aug, 2019]

# How can G2B and G2G models develop a common business model language?

"Perhaps the most important reason for developing common business model language across public, private, non-profit, and for-profit sectors is that transforming our important social systems (including education, health care, energy, and entrepreneurship) will require networked business models that cut across sectors." – Harvard Business Review



Figure 2. Curandi, The Science of Community Health



# Why is government concerned with business models?

#### Government business models create:

- Internal efficiencies If government operates more efficiently, the cost is less to constituents (lower tax rates)
- Economic development through partnerships
   If government opens its digital assets to private organizations it is no longer locked into providing the service
- Improved service delivery through competition – Competition among partners will bring about better services

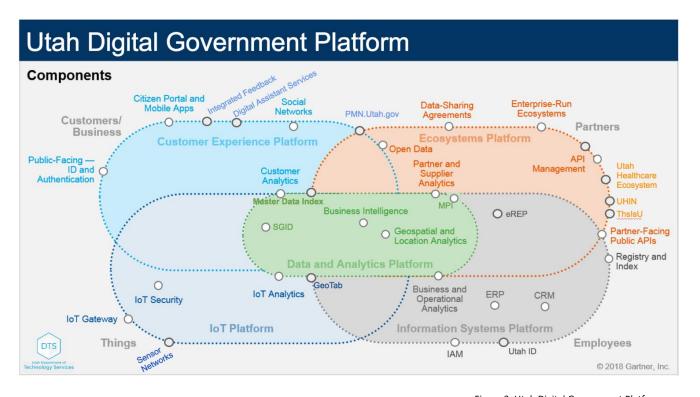


Figure 3. Utah Digital Government Platform

